



### WARRANTY FORM ISO 7.8-02

This form needs to be completed in all its parts, any lack could suspend the request. Once completed, please forward it to the email address: [commerciale@adproduzione.it](mailto:commerciale@adproduzione.it)

**WARNING:** together with the filling in of this form in all its parts, it is necessary to attach:

1. the photo of the open machine, showing the required spare part;
2. the photo of the spare part for which warranty is requested, still mounted on the machine;
3. the photo of the machine's CE plate.

**Company and name:** \_\_\_\_\_

Address \_\_\_\_\_ ZIP \_\_\_\_\_

Town \_\_\_\_\_ Region \_\_\_\_\_ Country \_\_\_\_\_

**Company name of the customer (location of the machine):** \_\_\_\_\_

Address \_\_\_\_\_ ZIP \_\_\_\_\_

Town \_\_\_\_\_ Region \_\_\_\_\_ Country \_\_\_\_\_

**Machine type:** \_\_\_\_\_ **Serial number:** \_\_\_\_\_ **Year of production:** \_\_\_\_\_

(ref. CE plate)

**Description of the damage:**

\_\_\_\_\_

**Requested spare parts:**

(If you don't know the code, visit our website [www.adproduzione.com](http://www.adproduzione.com) . In the data sheet of each machine, the exploded spare parts can be viewed and downloaded.)

Description	Code	Q.ty

<b>Do you know the product?</b>	YES	NO
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**In your opinion, which is the defect?**

\_\_\_\_\_

<b>Do you know how to replace it?</b>	YES	NO
<b>Has the cause that generated the component break been identified?</b>	YES	NO

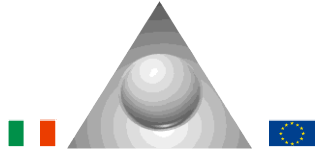
**If yes, please specify:**

\_\_\_\_\_

**If the cause that generated the breakage or defect of the component for which the warranty is requested (and therefore the origin of the problem) is not identified, A.D. Produzione reserves the right to evaluate the effective validity of the warranty request and above all, a second replacement under warranty on the same component cannot be requested.**

**Additional notes:**

\_\_\_\_\_



**A.D. Produzione s.r.l.**

**WARRANTY**

All A.D. Produzione S.r.l. machines have a 12 month warranty from the date of the invoice, unless otherwise stated in writing. The warranty covers all manufacturing and material defects. Replacement and repair operations are covered only if carried out by our company and at our workshop. The material to be repaired must be sent CARRIAGE FREE. Once the machine has been repaired, it will be sent CARRIAGE FORWARD to the customer.

The non-functioning material replaced by the guarantee must be returned to A.D. Produzione within 30 days from the date of dispatch of the new component. Otherwise A.D. Produzione reserves the right to invoice the material described above. The transport costs for the goods under warranty are always charged to the customer (both for receipt and for return).

The warranty covers neither technicians' intervention on site nor the machine disassembly from the installation place. If for practical reasons, one of our technicians is sent to the premises, the customer will be charged the costs plus the travelling expenses.

The warranty does not include:

- failure caused by wrong use or assembly,
- failure caused by external agents,

**WARRANTY FORFEITURE:**

- In case of arrearage or other breaches of contract,
- Whenever changes or repairs are carried out on our machines without our prior authorization
- Whenever the serial number is tampered with or cancelled
- Whenever the damage is caused by improper use, bad treatment, bumps, falls and other causes not due to normal working conditions
- Whenever the unit seems tampered with, dismantled or previously repaired by unauthorized staff
- In case the machines are used for purposes that are different from the ones described in this manual.

All repair operations carried out under warranty do not interrupt its duration.

All disputes will be settled in the court of justice of Milan (Italy).

<b>Have you read and understood all the conditions of this form related to the request for components under warranty of A.D. Produzione?</b>	YES	NO
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Stamp and signature

Date \_\_\_\_\_